

PRIVACY STATEMENT

Savvy Training

This Savvy Training privacy statement relates to our data processing and the use of cookies. Savvy Training respects the privacy of all customers and users of our website. We ensure that the personal information you provide to us is treated confidentially. This privacy statement applies only to the services of Savvy Training.

Due to the GDPR law, every company is asked to make explicit how we handle data. In this privacy statement you can read everything about how your personal data is collected and how it is handled. This explains where data is stored and for what purposes your data is stored. In addition, you will also find here all your rights with regard to your data and how you can make use of those rights. The privacy statement will sometimes be changed by, for example, legislative changes. It is therefore advisable to consult the statement periodically.

Personal data that we process

Savvy Training processes your personal data because you use our services and / or because you provide them yourself when filling in a contact form on the website. We process the following personal data:

- Your first and last name (and name of the organization where you work)
- Your address details (of the organization where you work)
- Your phone number
- Your email address

Why Savvy Training needs data

We process your personal data in order to be able to contact you by telephone if you request it, and / or to be able to contact you in writing (by e-mail and / or by post) if you cannot be reached by telephone. In addition, we can use your personal data in the context of executing a contract for services concluded with you, usually consisting of training, coaching or (training) advice.

How long Savvy Training stores data

We do not store your personal data longer than is strictly necessary to achieve the goals for which your data is collected. We use a maximum retention period of 7 years.

Sharing personal data with others

Savvy Training does not sell your data to third parties and only provides it if this is necessary for the execution of our agreement with you or to comply with a legal obligation.

Storage of data

We do not work with a central registration system. There is therefore no systematic storage of address data, birth dates and / or other data. The data provided is the minimum required data for offering the services or products.

Our clients are mainly employers. This means that in principle no private address data is stored with us. Registration takes place because the employer provides the name and work telephone number and / or email address.

The nature of our work means that sometimes there is a guidance plan or written reports of guidance or coaching. These are stored behind a password-protected environment. We are committed to protecting your personal, identifiable information. However, we cannot 100% guarantee that transmissions through the internet or other network can proceed safely. By visiting our website you agree that we cannot be held liable for the disclosure of your data due to transmission errors or unauthorized acts by third parties.

Where we work with tests and questionnaires, we have a processing agreement with the client or the test publisher.

Retention periods

We adhere to the legal retention periods for both physical files and digital information.

Website

Our website is hosted by EnoRm. If you contact us via the site, your data will be stored on the EnoRm server. Our mail goes through Google. When you contact us, the data you send, such as your name, company name and e-mail address, will be stored on the mail server. Those emails are stored up to two years ago.

Mapping website visits

General visitor data is kept on the website of, including the IP address of your computer and the time of request and data that your browser sends. This data is used for analysis of visitor and click behavior on the website. Savvy Training uses this information to improve how the website works. This data is anonymized as much as possible and is not provided to third parties.

Our services

Our terms of delivery apply to our services. This means that personal information is always treated confidentially. We have a confidentiality obligation in this. Information to third parties, such as the employer, is only shared with the consent of the client or participant.

Rights you have under the GDPR (effective May 25, 2018)

- Right of inspection

You have the right to request at any time your data that is recorded and saved at Savvy Training. For this you can contact us by phone or email.

- Right to rectification

Are your details not correct? Or has your data changed? You have the right to have this rectified.

- Right to transfer

If you need the data stored at Savvy Training in case you switch to another party or service, you have the right to transfer. Savvy Training must transfer all your data to the other party.

- Right to erase data

Do you no longer want your data to be recorded at Savvy Training? Then you have the right to have your data deleted. This does not apply to data that we are legally obliged to keep.

- Right to file a complaint

You have the right to file a complaint with the Dutch Data Protection Authority if you believe that Savvy Training does not handle your data correctly.

- Right to stop data use (objection)

Do you not want Savvy Training to use your data? Then you have the right to stop using your personal data.

We take the protection of your data seriously and take appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you have the impression that your data is not properly secured or there are indications of abuse, or if you would like more information about the security of personal data collected by us, please contact your own contact person or via info@savvytraining.nl

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